

## Girl Scout Experience Box | Frequently Asked Questions

The Girl Scout Experience Box (GSEB) provides new Daisy troop leaders with a monthly supply box that includes everything they need to have fun and fulfilling troop meetings. This complimentary resource will follow the [Daisy First Year Troop Plan](#) and be delivered directly to one troop leader per troop. [Contact us](#) to learn more!

### The Basics

#### What is the Girl Scout Experience Box?

The Girl Scout Experience Box is a new program to provide leaders of first-year Girl Scout Daisy (grades K-1 in the 2024/2025 school year) troops with an amazing resource. Starting in August 2024, new Daisy troop leaders in participating councils will receive a monthly supply box filled with step-by-step instructions, ready-to-go supplies, and thoughtful script suggestions. This complimentary resource will follow the [Daisy First Year Troop Plan](#) and be delivered directly to troop leaders.

#### What comes in the box?

Each box contains a meeting guide with activity outlines and thoughtful script suggestions. Supplies needed to complete each activity, such as kid-friendly scissors, crayons, and paper plates, are also included. You'll have everything you need to feel confident leading your Girl Scout meeting and build a stock of durable supplies you can use in future meetings!

#### Are badges and petals included in the box?

Badges and petals are not included in the box. We encourage Girl Scouts and their families to visit our Resource Centers to purchase the badges and petals earned, along with all the Girl Scout gear you'll need.

#### Are the boxes available in languages other than English?

Yes! We're thrilled to offer the Girl Scout Experience Box in English and Spanish. You can request Spanish materials on the order form.

#### Is this different than the badge kits we can buy in the council shop?

Yes! Daisy Badge Kits were developed for leaders through the Girl Scout Shop. There are three different kits based on three of our most popular Daisy badges, which fall outside of

the Daisy First Year Troop Plan. These kits have a few key differences from the monthly supply boxes:

- Badge kits are stocked with supplies for only four Girl Scout Daisies; complimentary supply boxes contain supplies for all Girl Scout Daisies registered in the troop.
- Badge kits include Badge Requirement Booklets; monthly supply boxes contain scripts for troop leaders to use when implementing the badge and petal activities.
- Badge kits were created to be purchased, and therefore include additional Girl Scout-branded items, whereas supply kits include almost all the basic supplies a troop needs to complete a badge, like scissors, but do not include branded items.

### **How can I get started?**

GWISE will sign up new Daisy troop leaders! For Daisy troop and multilevel troop leaders accepting first year Daisy Girl Scouts this membership, [contact](#) Customer Care at [customercare@gswise.org](mailto:customercare@gswise.org) or 800-565-4475 so we can get you set up!

### **My troop isn't a first-year Daisy troop. Can we still participate?**

The Girl Scout Experience Box is built to support the [Daisy First Year Troop Plan](#), so the program isn't appropriate for other program levels. We encourage you to chat with a team member about all the resources available to volunteers to help you create an awesome troop year.

### **Can I just buy the boxes?**

No, the Girl Scout Experience Box is a complimentary resource for new Daisy troop leaders, and boxes are not for sale.

### **How much does it cost?**

Girl Scout Experience Boxes are complimentary and provided at no cost to eligible volunteers.

## **Details for Participating Troops**

### **What are the requirements to participate?**

This is for new Daisy troops that include Girl Scouts entering kindergarten and/or first grade in the 2024/2025 school year and are participating together for the first time. To receive your first box, each new Daisy troop must register at least four new Daisy Girl Scouts and one adult volunteer. The adult volunteer must complete training and become an active leader.

### **Where and when will my boxes be delivered?**

Boxes will be delivered to the address provided when the first troop leader completes all required training. They will receive an email confirmation. The second troop leader will receive an email notifying them that the other leader is receiving the boxes.

Boxes will begin shipping in August 2024 to troops who have met the eligibility requirements.

### **What should I do with my troop while I wait for my first box to arrive?**

This is a great time to get to know your Girl Scouts and their families! Find time to play together at a local park, check out council-led events and camps, or try one of our [Girl Scout activities](#).

### **How many Girl Scouts will I receive supplies for? What if I add more Girl Scouts to my troop?**

Each box contains enough supplies to serve all Girl Scouts in your troop, and likely some extra supplies you can save for future meetings. Troop registration counts are updated with each shipment, so you'll have enough supplies as your troop grows. Want to invite more friends to join the fun? Use the "Invite Friends" link on the My Troop(s) tab in [myGS!](#) Contact us for additional recruitment resources and support with building your troop.

### **Will I receive all the boxes?**

Every troop will receive the Welcome Box first, followed by the next box in the series. Each box is sent for a limited amount of time. Participating troops will receive up to seven boxes, in addition to their Welcome Box.

### **Can I skip a box or change the order in which I receive them?**

No, we're not able to change the order in which you receive your boxes. You may, however, choose to use them in a different order, add other programming your Girl Scouts are interested in, or wait to use a box at a different time of year. Have more questions about planning your troop year? Contact us!

### **Will troop leaders know what is in each box before it arrives?**

Troop leaders will receive an email prior to the box mailing that will provide information about what to expect in the box, as well as additional resources.

**I haven't received any boxes. What do I do?**

Contact us for support with shipping issues—we are here to help!

**I have feedback about the boxes. Who can I talk to?**

We appreciate it! Please [contact us](#) to share your thoughts.

**Where do these products come from? Who makes them? Are they all verified safe for small children?**

Girl Scouts of the USA is dedicated to the health and safety of girls and their families, and our merchandise products are designed and manufactured to meet or exceed all applicable government product safety standards. Girls and their families can rest assured that product safety is of the utmost concern to us. GSUSA maintains relationships with the manufacturers who provide certification that our merchandise meets the guidelines of the US Consumer Products Safety Commission. We require all our vendors to conduct product testing and compliance to meet industry safety standards, whether we are distributing them directly, through Girl Scout council shops, or through third-party retailers. We are continuously enhancing our compliance programs and safety testing requirements based on the Consumer Products Safety Improvement Act 2008.

**I have extra boxes left over! Can I sell them?**

No, the boxes and/or supplies are not for sale. Please contact [customercare@gswise.org](mailto:customercare@gswise.org) to return extra boxes or supplies.

**How is this girl-led?**

The monthly supply box scripts and instructions are designed to help Girl Scouts lead throughout each Daisy meeting. There are many activities that allow Daisies to take the lead in age-appropriate ways, like sharing their opinions and values during conversations with their leaders and peers. Plus, activities like setting up snacks and supplies, making a list of friendship values, and paying each other kind compliments help Daisies develop their own unique voice and early leadership skills. Girl Scouts also make group decisions on what they want to do as a team.